



# **Company Profile**







#### Introduction

We currently operate throughout the country specializing in our services to many single unit properties plus multi site organisations.

Here at RCSL, our aim is to provide our customers, with a quality service, which is second to none. Our technicians are qualified to required standards and we offer very competitive rates.

Our aim is to perform an excellent service whilst providing value for money and meeting the needs of our customers.

With our combined experience ranging over 20 years within our industry we are able to provide solutions to our customers.

#### About us

Regional Cooling Services Ltd guarantees commitment to high service level, committed work force and all round reference point. We highly value time response which has earned us big credit on both normal and emergency.

## Vision

To be the preferred service provider in the industry to offer safe and enable sustainable partnership for economic development.

### **Mission**

To provide quality and innovative solutions in the industry in partnership with clients and other stake players. Creating value to investment.

#### **Air Conditioning**

Air Conditioning can be a vital necessity to your home, business and work place. In the event of a break-down or fault, it can seriously alter the atmosphere of your home, business and work place. RCSL's Services offer a comprehensive 24 hour call out service, should the worst happen.

At RCSL we specialize in both single split as well central system.

RCSL has been operating for more than 10 years and our managing directors have had more than 20 years of experience in the air-conditioning industry.

Our customer service also extends to after the original system has been sold and installed.

All the systems we sell are of superior quality and offer value for money with higher-level quality, reliability and effectiveness.

Our commitment to energy efficient air conditioning systems is at the fore thought of all our designs and limiting the use of carbon based fuels.

At RCSL we offer top brands, great service, and best value and ensure every system we install is individually designed for maximum comfort. We are selective about our units and emphasize high-energy efficient systems, quiet technology, low maintenance and affordable!

#### **After Sales Services**

"Sale of product is incomplete without availability of aftersales support."

Keeping this concept in mind RCSL proudly comes up with the development of aftersales services to take care of all aftersales service requirements catering the needs of regional HVAC industry.

We pride ourselves in offering a professional friendly service. We offer a complete tailor made service to suit your needs and budget and ensure your equipment operates at optimum performance and efficiency. From one visit per annum to weekly visits we will have a program that suits your needs.

Maintenance is essential to ensure efficient, trouble-free running of any air conditioning system.

Well-maintained air conditioning systems use energy more efficiently – which saves money on energy costs.

It is made sure by RCSL that each complaint is attended within 24 hours through complaint categorization and effective workforce allocation.

The quality of aftersales service provided is ensured through product specific service skill training to technicians. Comprehensive trainings are provided to technicians to efficiently deal with challenging service requirements of HVAC industry.

#### **Technical**

We are having the opportunity of link between authorized dealers and through our experience we have built a good working relationship with all construction professionals Architects, Project Managers, Main Contractors, Quantity Surveyors, M&E Consultants, Sub Contractors, Facility Managers and end users and we are fully qualified to get the most effective design that suits the requirement and budget.

### **Contact Us**

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